APPLICATIONS SUPPORT

Requests and Support

Contact **applications@oxygen8.ca** and copy your Regional Sales Manager for any inquiries involving:

* Selections
* Quotes
* Submittals
* Revit/CAD Drawings
* Technical Questions
* Software Access

Shipment, Delivery, After Sales and Warranty Claims

Please contact Oxygen8 Project Manager: **andrew@oxygen8.ca**

Lead Times

Reference the Oxygen8 Online Lead Time Indicator (oxygen8.ca/lti) for the most up-to-date lead times.

Ordering Process

1 Send the Purchase Order, Construction Drawings and Spec to applications@oxygen8.ca. Please **do not use** selection file as submittal. Failure to include all required documents may cause delays in the submittal preparation process.

2 Once all documents have been received, the Oxygen8 Applications Engineering Team will prepare your submittal and will email it to you.

3 Upon approval, please send the signed submittal and Official Note for Release back to the Oxygen8 team (applications@oxygen8.ca)

4 An Oxygen8 representative will get contact to you with anticipated delivery dates.

Please Note: Contacting a member of the Applications Team directly will not expedite response time, kindly use the applications@oxygen8.ca email for all correspondence.